# EXTENDING HOPE





THE SALVATION ARMY SOCIAL FUND ANNUAL REPORT 2021

# OUR MISSION

The Salvation Army, an international movement, is an evangelical part of the universal Christian Church.

- Its message is based on the Bible.
- Its ministry is motivated by the love of God
- Its mission is to preach the gospel of Jesus Christ and meet human needs in His name without discrimination.

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"We aim to be a beacon of hope to those who are struggling and empower them in achieving better outcomes for their lives."

The Salvation Army has come a long way in helping the poor and giving hope to those who are vulnerable or in despair. We are committed in transforming lives and serving the underprivileged in our community without discrimination. Even in the midst of uncertainties, we aim to be a beacon of hope to those who are struggling and empower them in achieving better outcomes for their lives.

The past year proved to be a very challenging period but we remained steadfast amid the pandemic and gave our best to support the disadvantaged. We worked closely with the authorities in implementing safe management measures to ensure the safety of our beneficiaries in all our residential homes and centres. Over at our children's homes, Gracehaven and The Haven, we sourced for donated laptops for our residents and helped them to adjust to home-based learning. We also kept a close watch on their mental and emotional health as it was a stressful time for the young ones to cope with the changes.

To support children with incarcerated parents, Prison Support Services – Kids In Play converted our usual physical Family Bonding Sessions to online ones so that the children can continue to meet and bond with their incarcerated parents. Together with Singapore Prison Service, we started a pilot video conferencing initiative to facilitate additional tele-visits at our premises to strengthen familial bonds.

Be it helping families facing hardships, victims suffering from domestic violence, elders dealing with social isolation or migrant workers bearing suicidal thoughts, our caring work never stops. No one knows what the future will bring, but The Salvation Army will be here to help our beneficiaries ride out the storms.

It is said that in the midst of every crisis, lies great opportunity. The pandemic has taught us many valuable lessons on overcoming challenges, and underscored the importance of working closely with like-minded partners. We truly appreciate every donor and volunteer for standing alongside us to support our life-changing work. We would also like to invite new partners to join us in uplifting and extending hope to the less privileged. It is only with your unstinting support that we can all emerge stronger together.

Mr Bill Foo Chairman The Salvation Army National Advisory Board





he Salvation Army was started in 1865 by our founder, General William Booth with the aim of giving hope to the last, least and lost, during their darkest times. His burning passion for serving the vulnerable and marginalised has transformed The Salvation Army from our humble beginnings in London into an international organisation with footprints across 132 countries.

In 2020, the world experienced one of its darkest periods when the pandemic struck. Here in Singapore, we witnessed how it has taken a toll on the lives of our beneficiaries. Some were worried about feeding their families while others were sinking into despair with the uncertain times. Despite these unprecedented challenges, The Salvation Army remains committed to helping them tide through their difficulties.

At Peacehaven, we allowed our care staff to move into the nursing home to prevent them from contracting the virus from the community. Peacehaven Changi Day Centre was also designated by the Ministry of Health as a whitelisted centre to continue serving elders who do not have adequate family support. In August 2020, we opened Peacehaven Bedok Arena to

provide a suite of day programmes, such as active ageing and befriending services, to care for elders and those living with dementia.

Over at Sojourn, we continue to be in the frontline, serving the male migrant worker community at the dormitories, along with our key partners. Since April last year, we have given out 50,000 food and care packs to the migrant workers. We also launched a helpline which initially reached out to recovered workers who were quarantined and it has continued to be a lifeline for our migrant workers who are in mental distress. When the Covid-19 vaccination was made available to the migrant workers, we helped to encourage those who were facing doubts to get vaccinated.

As we strive to better serve our beneficiaries amid this pandemic, we have evolved our services accordingly across our centres and homes. Virtual call engagements, regular use of test kits and safe management measures have now become an essential part of our service practices.

The Salvation Army has remained steadfast in our mission and our caring work will require valuable partners to join hands with us in giving hope to the underprivileged. We look forward to your unwavering support and thank you for making a positive impact in the community.

. . . . .

"The Salvation Army has remained steadfast in our mission and our caring work will require valuable partners to join hands with us in giving hope to the underprivileged."

Colonel Rodney S. Walters
Territorial Commander
The Salvation Army Singapore,
Malaysia and Myanmar Territory

## NATIONAL ADVISORY BOARD

A commitment
to excellence and
serving others has
united these like-minded
professionals from diverse
backgrounds to form a
National Advisory Board
that is a vital partner in
The Salvation Army
ministry.

The Salvation Army National Advisory Board consists of business and community leaders who voluntarily provide their professional skills and knowledge of the community to:

- Assist The Salvation Army in interpreting community needs;
- Facilitate the development of resources to make a practical difference in the community, strengthening The Salvation Army's ability to serve;
- Increase public awareness of The Salvation Army's purpose and work, including the recruitment of volunteers and giving of hands-on assistance;
- Provide advice and guidance to The Salvation Army in areas such as budgeting, capital campaigns, public relations, fundraising, and building improvements and maintenance.

We are blessed to have
Mr S. Dhanabalan as our Patron
and Mr Bill Foo as the Chairman of the
National Advisory Board. As at 31 March 2021,
members of our National Advisory Board include
Mr Aje Saigal, Ms Catherine Ong,
Ms Cheng Pai Ling, Mr Eugene Lim, Mr Luke Lim,
Mr Richard Yong, Datuk Robert Chua,
Mr Wen Khai Meng, Colonel Rodney S. Walters,
Lieutenant Colonel Hary Haran,
Major Michael Zielinski
and Ms Angeline Tan.





#### LEFT TO RIGHT:

Major Michael Zielinski, Ms Catherine Ong, Mr Luke Lim, Mr Bill Foo, Mr Aje Saigal, Lieutenant Colonel Hary Haran, Datuk Robert Chua, Ms Cheng Pai Ling, Mr Wen Khai Meng, Colonel Rodney S. Walters, Mr S. Dhanabalan, Ms Angeline Tan, Mr Eugene Lim and Mr Richard Yong.

## SINGAPORE SOCIAL FUND BOARD

For every dollar spent from Social Fund in FY2021, 91 cents was spent on our social programmes to help our beneficiaries.

The Salvation Army Singapore Social Fund Board is comprised of ten members doing all things necessary to promote and fulfill the objects of the Singapore Social Fund Board, including the following:

- Oversee the work of the Territorial Management Board in relation to the operations of the Singapore Social Fund;
- Approve and monitor the annual budget of the Singapore Social Fund; ensuring adequacy of resources and the fulfillment of the fund objectives;
- Periodically review the strategic plan activities of the Singapore Social Fund Board, the development of capacity and capability, and the progress of programmes or new initiatives;
- Review and approve legal instruments necessary for the work of the fund.

We are blessed to have
Mr Lee Chee Yong as our Chairman of the
Singapore Social Fund Board.
As at 31 March 2021, members of the
Singapore Social Fund Board include
Mr Douglas Pang, Mr Geh Si Yuan,
Ms Ho Yin Fong, Ms Lee Pei Yee, Mr Peter Tan,
Mr Zheng Haoran, Colonel Rodney S. Walters,
Lieutenant Colonel Hary Haran
and Ms Koh Guek Eng.



#### LEFT TO RIGHT:

Ms Lee Pei Yee, Mr Peter Tan, Lieutenant Colonel Hary Haran, Ms Koh Guek Eng, Mr Geh Si Yuan, Ms Ho Yin Fong, Mr Lee Chee Yong, Colonel Rodney S. Walters, Mr Douglas Pang and Mr Zheng Haoran.



During the circuit breaker, Mr Bill Foo, Chairman of The Salvation Army National Advisory Board and other donors sponsored 2,400 meals to feed underprivileged families under the care of our Youth Development Centre.

Over at Family Support Services, we sent supermarket vouchers to our needy clients to help them tide over these trying times.



In September 2020, we opened Sojourn-SGcare Community Help Centre in Sungei Tengah Lodge to enhance our support for the migrant worker community. The centre provides a permanent place for The Salvation Army and our partners to extend emotional support, counselling and assistance to migrant workers at their doorstep.



Our first online Red Shield Event raised over \$223,000 and had over 73,000 views. During the event, we shared how we helped our beneficiaries amid the pandemic. Our keynote speaker, Nick Vujicic, provided tips on how to survive and thrive during a crisis, while our quest-of-honour, Mr Desmond Lee, Minister for National Development and Minister-in-charge of Social Services Integration, expressed his appreciation for The Salvation Army's contribution to the community.



As a partner of the PEERS (Partners Engaging and Empowering Rough Sleepers) network, we provided transportation to the rough sleepers and helped them move from temporary shelters to their allocated residences at the end of the Circuit Breaker. We also secured sponsorship from SG Accident Help Centre to provide 1000 care packs and delivered them to rough sleepers staying across multiple sites.



As part of our efforts to improve the well-being of the migrant worker community, Sojourn worked with partners to treat over 200 migrant workers to a cruise along the Singapore River. It was an enjoyable experience for the migrant workers, who captured the journey with their mobile devices and shared the happy moments with their friends and loved ones.



Our Peacehaven nursing team was recognised by the Agency of Integrated Care for the Community Care Excellence Awards. The awards aim to acknowledge the contributions of individuals and project teams who have demonstrated exemplary service and commitment in delivering quality care to their clients in the community care sector. Peacehaven was awarded the Team Productivity Award for our innovation in using gravity feeding set in bolus tube feeding.



Though we could not have bellringers at our kettle stands in the malls, we were very grateful to our donors and partners who supported our Christmas Kettling efforts and online campaigns which raised over \$104,000, including a donation of \$23,942 from Starbucks Singapore for Starbucks Christmas Open House.



In celebration of Children's Day, Prison Support Services - Kids In Play collaborated with the Singapore Prison Service to organise additional virtual Family Bonding sessions over three days in October 2020 for the children to bond with their incarcerated parents. It was a very meaningful time for the children and their parents, as it gave them the opportunity to express their feelings through words of affirmation and encouragement.



In August 2020, we opened Peacehaven Bedok Arena to provide a suite of programmes to help seniors age in place. Operating as an eldercare centre, we provide active ageing, befriending and dementia day programmes for seniors to maintain a healthy lifestyle and live in the community for as long as possible.



The Singapore Badminton Association and Borden Eagle Group launched the EagleCares badminton programme on 9 February 2021, with President Halimah Yacob as the quest-of-honour. Gracehaven and The Haven are part of this meaningful programme which enlists national athletes as volunteers to coach our youth.



To mark his 55th birthday, Stephen Choy swam 5.5km, cycled 550 km, and ran 55 km, within 55 hours to raise over \$55,000 for Gracehaven. Through his fundraising efforts, he has made a positive impact on the lives of our young residents and inspired them to persevere regardless of their challenges.



Peacehaven had a total of 75 Hero award winners at the Singapore Health Quality Service Awards 2021. This special virtual edition was held by SingHealth to honour healthcare heroes who have contributed significantly in our nation's fight against Covid-19. We salute our heroes for their commitment in providing the best professional care for our residents.



At Gracehaven, we provide Our programmes meet a wide range of short and long a full continuum of care term needs, including interim for children and youth placement and assessment, residential care, and fostering. who require out-ofhome care, protection or rehabilitation due to a lack of

parental supervision, risk

behaviours and family

breakdowns.

Our Interim Placement and Assessment Centre helps protection and therapeutic programmes, while assessing their needs for their placement in the most appropriate care environment. For children and youth staying in our residential Home, we provide tailored care plans according to their individual needs. Positive values are imparted through

our activities to help residents grow in maturity.

Gracehaven has also been actively promoting our fostering services to encourage families to open their homes to foster children. Our team of children and youth by providing social workers journey with the foster children and families, and support them through casework management, visits, training and crisis intervention support. During the year, we have also worked closely with the LoveSingapore Movement and played an instrumental role in raising greater awareness on fostering.

# THE HAVEN

Our small group home concept allows us to give closer attention to the residents and deliver age-appropriate activities.

The Haven helps vulnerable children and youth whose families are unable to care for them. Many of our young residents need special care as they come from challenging or dysfunctional home environments. We seek to be a refuge for these children and youth via a small group home concept to provide them with a secure and warm family-like environment.

To help our residents who often have complex needs, we adopt a multidisciplinary approach with individualised care plans drawn up for each resident. Counselling and specialised care are provided to help our residents overcome their past hurts and pave the way for their recovery. Through academic mentoring and other quality programmes, our residents acquire essential life skills and become more confident. We also work closely with them and their families towards a successful reintegration and reunification. To support older male residents, Transitions@Haven provides safe accommodation and mentoring for residents transitioning to independent living.

Moving forward, we will be equipping our residents and their families with solution-focused skills to support them through their restoration journey. We also hope to engage with more partners to enhance our provision of care and support for our residents.





At the Youth

their interests.

youth-at-risk between the ages of 10 and 21, with a focus on troubled youth who have issues at home or in school. Our staff and volunteers at the centre engage the youth through a variety of sports, music and social activities, allowing them to pursue and develop their areas of interest. Through these activities, we identify potential youth leaders and help nurture them through our mentoring programme so they can be good role models to the younger members at the centre.

As part of The Salvation Army's continuum of care for children and youth, our centre also provides aftercare services for children and youth who are either discharged from our residential homes or for those who are in non-residential care but require further mentoring. Moving forward, our centre aims to strengthen our case management services and social work capabilities.

**Prison Support** Services - Kids In Play envisions an inclusive society where families of incarcerated persons are embraced and empowered to be contributing members of the society.

To support these families during the difficult period of separation, we provide professional help to reduce the impact of incarceration on the children and their caregivers. We focus on strengthening family ties and our comprehensive range of services include casework management, individual counselling, group work and family bonding activities. We also facilitate the reintegration of incarcerated parents with their families after they have been released.

Since the circuit breaker was implemented, many of our regular programmes have been conducted virtually. For the children's EMPower group work sessions, we focused on building resilience through the inculcation of healthy values in every child. We supplemented these activities with the Caregivers' Connect sessions to update caregivers on what had been taught to their children, and to support them through their challenges. Due to safe management measures, Family Bonding sessions for the children to interact with their incarcerated parents were also held via video conferencing.

Moving forward, we hope to expand our programme to include more children in the community and have more meaningful engagements to help the children, caregivers and incarcerated parents strengthen their family ties.

PRISON SUPPORT SERVICES - KIDS IN PLAY



In partnership with the Centre for Domestic Employees, Carehaven provides a residential care programme for foreign domestic workers caught in challenging circumstances.

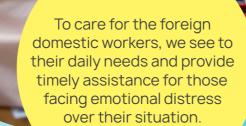
Through meaningful programmes, we work towards improving the well-being of the sheltered foreign domestic workers with the aim of guiding them to become more resilient. Besides providing counselling, we also offer English classes, cooking and sewing lessons to equip them with necessary skills for a better future.

To stay true to our cause, Carehaven also serves as an advocate for safe migration practices to help foreign domestic workers return safely to their home country.

Our one-stop centre supports the elderly and

underprivileged in

the community.



Family Support Services offers a wide range of services such as casework management, counselling, financial and food ration assistance, elderly befriending services and support groups for the elderly and youth. We also provide referral services to link people to relevant agencies if they require further assistance.

During our monthly food ration distribution, we offer basic health checks such as blood pressure and blood glucose examinations for our beneficiaries. We also assist the frail and elderly through our Guardian Angel service in areas such as medical appointments, grocery shopping, and home refurbishment.

With digitalisation becoming an essential part of our lives, Family Support Services will be empowering more elderly to use digital applications such as Singpass, TraceTogether and various healthcare apps.





We also hope to enhance the social integration between the migrant and local communities through befriending and social activities.

At Sojourn, we address the concerns of the migrant workers, who constantly worry about the effects of the pandemic, their financial burdens and the impact on their families back home. As we have a presence in two large dormitories, we are able to assist these troubled workers directly, and provide them with counselling and practical support.

Together with our strategic partners, we offer health screenings, physiotherapy and traditional Chinese medicine treatments to the migrant workers. Enrichment and English lessons are also conducted regularly to help them improve their skills for a brighter future. To ease the transition to life in Singapore, we also organise various recreational activities for them to interact and integrate with local communities.

PEACEHAVEN **NURSING HOME** 

Peacehaven Nursing Home meets the needs of sick and frail elderly with physical or mental disabilities by providing professional clinical

Our comprehensive services include nursing care, general practitioners' services, occupational therapy, physiotherapy, speech therapy, dental services and pastoral care.

Our holistic model of compassionate care is centred on the residents' individual needs and well-being. Residents are empowered to continue in self-care and to make their own decisions.

To help them improve or maintain their overall health, we encourage and reward them when they participate in physical exercises and other beneficial activities.

Peacehaven Jade Circle is a joint development between and Khoo Chwee Neo Foundation.

Our purpose-built facility comprises the Jade Circle Arena, Jade Circle Acaredemy and Jade Circle Apartment, a residential care facility.

With the aim of promoting active ageing, Jade Circle Arena serves as an intergenerational centre for the young and old to play and interact in a safe environment. Individuals and families can bond over a variety of activities that support the physical, mental and psychosocial wellbeing of the elderly.

**PEACEHAVEN** JADE CIRCLE







offer the Integrated Home and Day Care programme to meet the healthcare needs of rehabilitation, psychosocial, home assessment and personal care support. We tailor the care plan based on

PEACEHAVEN

our client's individual needs, and a multidisciplinary team will conduct regular reviews to assess the outcomes and adjust the plan when there are changes in a client's well-being. Through various activities conducted at the centres, we help our elderly clients age gracefully and lead fulfilling lives in the community.

Peacehaven Bedok Arena aims to improve the quality of life for programmes.

Our eldercare centre provides active ageing, befriending and dementia day programmes to meet the needs of the seniors. We also offer necessary intervention and support to help them live in the community for as long as possible.

Working hand in hand with our Community Befriending programme and our Community Resources and Engagement Support Teams, we care for the mental health of seniors living in the Fengshan area.

PEACEHAVEN



The Salvation Army's motivation stems from a love for God and people.

Our Corps Community Services seeks to embody our faith-in-action through various types of support such as befriending, counselling and practical assistance.

During the pandemic, Bishan Chinese Corps visited the elderly and distributed grocery vouchers to help tide them through these challenging times. Changi Corps worked closely with our team from the Prison Support Services – Kids In Play programme by providing practical assistance to former inmates released from prison.



# VOLUNTEERISM

Being a volunteer is more than just helping others. In the eyes of our beneficiaries, volunteers help to inspire and motivate them through their passion to serve.

We would like to thank over 1,000 individuals, corporations, schools and groups who joined us as volunteers in FY2021. Together with your support, we have managed to be a beacon of hope to those in despair during these trying times.

At The Salvation Army, we warmly welcome purpose-driven individuals who aspire to make a difference in our community. Join us for a variety of volunteering opportunities such as academic and youth mentoring, befriending as well as logistic and retail support. We would also love to hear from passionate individuals, corporate groups and institutions who wish to initiate fundraising projects for our beneficiaries.

Learn more about how you can be part of our journey and register as a volunteer today at: **sg.salvationarmy.org** 



I am grateful for the grocery vouchers and food parcels from The Salvation Army as they help me to tide through the month.

> Mdm Oh, Beneficiary Bishan Chinese Corps Community Services

I like to have engaging conversations with friends, staff and volunteers at the Home as I can learn from them and improve myself. For the past 30 years, I took care of 16-year-old Youth

these caring acts have helped me

to cope with the stress during the

pandemic.

Mathi, Migrant Worker

Sojourn

my frail husband all by myself. However, Gracehaven as I was getting on in years, I found it increasingly difficult to cope with my husband's needs. To help reduce my burden in the daytime, my husband began attending Peacehaven Changi Day Centre. I was pleased with this arrangement as it still allowed me to be close to him as we lived nearby.

However, the situation changed after I was hospitalised. I could no longer continue caring for my husband due to my own medical condition. I then made the difficult decision to admit my husband into Peacehaven Nursing Home. Initially, he found it challenging to adjust, but he is now accustomed to staying in the Home and understands that it is the best arrangement. I am grateful to everyone in Peacehaven who has taken good care of him.

Mrs Tan, Beneficiary's Wife Peacehaven Nursing Home

The Haven helped me to engage tutors even right before my 'O' levels and saw to my other needs. I would also like to thank my social worker who listened to my rants and worries, and helped me to get through a challenging 2020.

> 18-year-old Youth The Haven

Youth **Development Centre** means a lot to me. I visit the centre regularly as it is a fun place and I get to meet many amazing, funny and caring people. It is a great place that offers many

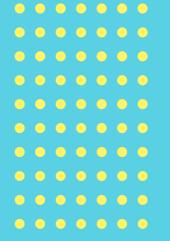
Youth Development Centre

Family Support Services is like a second home to me. It is a place where I can meet my friends and engage in enriching activities.

activities.

Angelina, Client





# CORPORATE INFORMATION



The Salvation Army was established under the Statutes of Singapore, Ordinance 23 of 1939 as Salvation Army Ordinance (Chapter 377).

#### TERRITORIAL MANAGEMENT BOARD

The Territorial Management Board is responsible for the wise and economical expenditure of all Salvation Army funds in the Territory, and for ensuring that no money is spent except in harmony with both the letter and spirit of orders and regulations.

#### IPC REGISTRATION NUMBER 000549

UNIQUE ENTITY NUMBER T07CC3012G

#### REGISTERED ADDRESS

20 Bishan Street 22 Singapore 579768

#### INTERNAL AUDITOR

Mr William Phua

#### LAWYERS

Donaldson & Burkinshaw

#### **BANKERS**

**DBS Bank Ltd** 

#### **AUDITORS**

**Ardent Associates LLP** 

#### INVESTMENT ADVISORS

Nikko Asset Management Asia Ltd Lion Global Investors Ltd

#### TERRITORIAL MANAGEMENT BOARD MEMBERS

NAME	DESIGNATION	DATE OF APPOINTMENT
Colonel Rodney S. Walters	Territorial Commander	1 Jan 2021
Lieut-Colonel Hary Haran	Chief Secretary	1 Jan 2021
Colonel Wendy Walters	Territorial President of Women's Ministries	1 Jan 2021
Major Brenda Tan	Territorial Secretary for Personnel	1 Jan 2021
Major Lim Chee Kwee	Territorial Editor and Literary Secretary	1 Jan 2021
Major Michael Zielinski	Territorial Secretary for Business Administration	1 Jan 2021
Major Tan Guat Hai	Territorial Secretary for Programme	1 Jan 2021
Captain Andrew Lo	Territorial Youth and Candidates Secretary	1 Jan 2021
Mr John Ng	Director, Property	1 Jan 2021
Ms Koh Guek Eng	Director, Finance	1 Jan 2021
Mr Marcus Moo	Director, Social and Community Services	1 Jan 2021
Mr Peter Leow	Director, Human Resources	1 Jan 2021

## **CORPORATE INFORMATION**

#### SINGAPORE SOCIAL FUND BOARD

Underlying the Singapore Social Fund Board would be the Singapore Social Fund. Consistent with the faith and social intents of The Salvation Army, the Singapore Social Fund is to assist in the rehabilitation of individuals, to establish, conduct, carry on and control social programmes of a charitable and reformative nature, to provide shelter, care and nursing, for the well-being of members of society who are in need – regardless of race and religion and to provide guidance and education of moral, cultural and religious nature for any person received into the care of the social services.

No board members from the governing board received remuneration for their board services.

There were 4 board meetings in FY2021.

#### SINGAPORE SOCIAL FUND BOARD MEMBERS

NAME	DESIGNATION	DATE OF APPOINTMENT	MEETINGS ATTENDED IN FY2021
Mr Lee Chee Yong	Chairman	19 May 2020	4
Ms Koh Guek Eng	Treasurer	19 May 2020	4
Colonel Rodney S. Walters	Member	19 May 2020	3
Lieut-Colonel Hary Haran	Member	19 May 2020	4
Mr Douglas Pang	Member	19 May 2020	4
Mr Geh Si Yuan	Member	19 May 2020	4
Ms Ho Yin Fong	Member	19 May 2020	4
Ms Lee Pei Yee	Member	19 May 2020	4
Mr Peter Tan	Member	19 May 2020	3
Mr Zheng Haoran	Member	19 May 2020	4



#### CENTRAL MANAGEMENT COUNCIL

The Central Management Council is established at Territorial Headquarters to assist the Territorial Commander in policy matters relating to the operations of The Salvation Army in the territory, other than those which are the responsibility of the Territorial Management Board.

#### CENTRAL MANAGEMENT COUNCIL MEMBERS

NAME	DESIGNATION	DATE OF APPOINTMENT
Colonel Rodney S. Walters	Territorial Commander	1 Jan 2021
Colonel Wendy Walters	Territorial President of Women's Ministries	1 Jan 2021
Lieut-Colonel Hary Haran	Chief Secretary	1 Jan 2021
Major Brenda Tan	Territorial Secretary for Personnel	1 Jan 2021
Major Lim Chee Kwee	Territorial Editor and Literary Secretary	1 Jan 2021
Major Michael Zielinski	Territorial Secretary for Business Administration	1 Jan 2021
Major Tan Guat Hai	Territorial Secretary for Programme	1 Jan 2021
Major Janene Zielinski	Territorial Assistant Secretary for Personnel	1 Jan 2021
Captain Andrew Lo	Territorial Youth and Candidates Secretary	1 Jan 2021
Ms Koh Guek Eng	Director, Finance	1 Jan 2021



#### GENERAL EXPENDITURE BOARD

The General Expenditure Board is concerned with the prudent, economical and efficient conduct of all the business. The Board monitors that all expenditures are within the approved budget and can give approval for expenditure not in the budget after due care and consideration. The General Expenditure Board will seek the approval of the Territorial Management Board for expenditures beyond the Board's limit.

#### GENERAL EXPENDITURE BOARD MEMBERS

NAME DE	ESIGNATION	APPOINTMENT
Maior Michael Zielinski	erritorial Secretary for usiness Administration	1 Jan 2021
	erritorial Secretary for ersonnel	1 Jan 2021
Maior Ian Ghai Hai	erritorial Secretary for rogramme	1 Jan 2021
(Cantain Andrew Lo	erritorial Youth and andidates Secretary	1 Jan 2021
Ms Angeline Tan Di	irector, Public Relations	1 Jan 2021
Ms Koh Guek Eng Di	irector, Finance	1 Jan 2021
Ms Joyce Ong Ad	ccountant	1 Jan 2021

## **CORPORATE INFORMATION**

#### INTERNAL AUDIT COMMITTEE

The Committee serves to evaluate, assess and monitor governance, risk and compliance factors and can challenge any current practice, champion best practices and be a catalyst for improvement with the objective of ensuring that the organisation as a whole can achieve its strategic objectives. To this end, the Committee is prepared to make any necessary recommendations for developmental effectiveness.

#### INTERNAL AUDIT COMMITTEE MEMBERS

NAME	DESIGNATION	DATE OF APPOINTMENT
Lieut-Colonel Hary Haran	Chief Secretary	1 Jan 2021
Major Michael Zielinski	Territorial Secretary for Business Administration	1 Jan 2021
Major Brenda Tan	Territorial Secretary for Personnel	1 Jan 2021
Major Tan Guat Hai	Territorial Secretary for Programme	1 Jan 2021
Captain Tan Bee Yit	Corps Officer	1 Jan 2021
Ms Koh Guek Eng	Director, Finance	1 Jan 2021
Mr William Phua	Director, Audit, Risk & Safety Management	15 Mar 2021

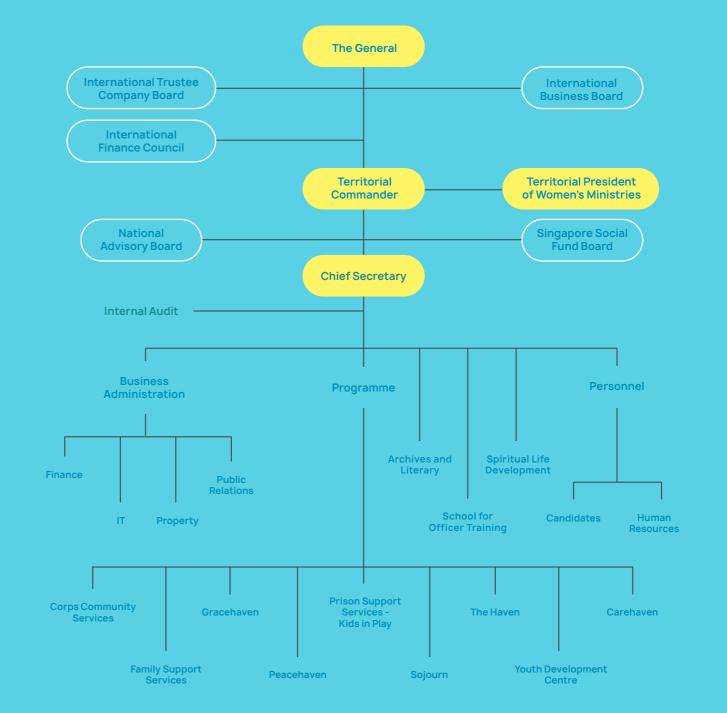
#### HUMAN RESOURCES COMMITTEE

The Committee reviews human resource policies and procedures and ensures that they are effectively implemented. It considers strategic matters related to salaries and allowances, and evaluates annual wage adjustments and variable bonus factors. It also assesses and approves applications for hiring and promotion (senior positions) and reviews training, grievances, discipline, redundancies, resignations and dismissals. Recommendations made by the Committee will be submitted to the Territorial Management Board for approval

#### HUMAN RESOURCES COMMITTEE MEMBERS

NAME	DESIGNATION	DATE OF APPOINTMENT
Colonel Wendy Walters	Territorial President of Women's Ministries	1 Jan 2021
Major Brenda Tan	Territorial Secretary for Personnel	1 Jan 2021
Major Janene Zielinski	Territorial Assistant Secretary for Personnel	1 Jan 2021
Major Tan Guat Hai	Territorial Secretary for Programme	1 Jan 2021
Captain Andrew Lo	Territorial Youth and Candidates Secretary	1 Jan 2021
Ms Koh Guek Eng	Director, Finance	1 Jan 2021
Mr Marcus Moo	Director, Social and Community Services	1 Jan 2021
Mr Peter Leow	Director, Human Resources	1 Jan 2021

# ORGANISATION STRUCTURE



. . . . . . . . . . . . . .

Top 3 highest paid staff	Annual Salary Band (\$'000)	No. of staff
for the year ended 31 March 2021	100-200	3

There is no paid staff who is a close member of the family of the Executive Head or a governing board member, who received annual remuneration exceeding \$50,000 in FY2021.

## CORPORATE GOVERNANCE

The Salvation Army continually works at putting good organisational policies and processes in place, towards good governance standards and in compliance with the code of governance for charities and institutions of public character.

## **RESERVE POLICY**

The policy defines reserve as that part of the income funds that is freely available for its operating purposes not subject to commitments, planned expenditure and spending limits. It does not include endowment funds, restricted funds and designated funds. In the audited financial statements, this reserve is termed "unrestricted reserve".

The reserve provides financial stability and the means for the development of our principal activity. The reserve target in each fund is established at a level equivalent to two times the amount of annual operating expenditure. The level of the reserve is being reviewed annually.

#### **ANTI - MONEY** LAUNDERING POLICY

The policy seeks to protect The Salvation Army, its officers, employees and all personnel related to The Salvation Army against money laundering practices to which all charities are at risk of being exposed to through exploitation by criminals and terrorists. All Salvation Army personnel are required to financial transparency; know our key donors and financial channels; ensure that funds are applied in a consistent way to our mission and objectives; and report suspicious transactions to the authorities.

#### **CONFLICT OF INTEREST POLICY**

The Salvation Army's Conflict of Interest Policy aims to protect the organisation's welfare and best interests over and above all priorities and objectives. The policy mandates that no key personnel of The Salvation Army shall be involved in activities that violate the principles of the organisation and derive any personal profit or gain, directly or indirectly, by reason of his or her work with The Salvation Army.

Each key personnel shall disclose to the Territorial Management Board of any personal interest which he or she may have in any matter pending before the organisation and shall refrain from participation in any decision on such matter, upon his/ her taking up of the employment/appointment in the organisation. Annual declaration of interests by key personnel is required. He / She shall fully disclose to the Territorial Management Board in the event a conflict of interest situation may arise.

#### HUMAN **RESOURCES MANAGEMENT**

The Salvation Army management accepts the responsibility for good employee relations within relevant legislation and labour framework. The Human Resources Department is responsible for administering the personnel policies and procedures concerning employment matters.

**FRAUD** 

CONTROL

**STRATEGY** 

Fraud is a criminal act that will not be tolerated by

The Salvation Army. Fraud (includes finances, material

be treated with confidentiality.

This policy statement outlines detailed steps on the identification

of suspected or actual fraud. It includes investigation,

recommendations of actions to be taken such as reporting

to the Police and informing The Salvation Army International

Headquarters, disciplinary action and recovery of debt.

Appropriate counselling will be made available to all affected

parties. Prevention is imperative and all heads, managers

and supervisors must meet their responsibilities in preventing fraud and, wherever possible, adopt

minimise the risk of it happening.

WHISTLE BLOWING

**POLICY** 

The Salvation Army is committed to maintaining

a high standard of moral and ethical conduct;

and complies with accounting, financial reporting,

internal controls, corporate governance, auditing

requirements and any relevant legislation. In line with

this commitment and our belief in open communication

and transparency, the Whistle Blowing Policy aims

to provide an avenue for employees, volunteers

and external parties to raise concerns and offer reassurance that they will be protected from reprisals or victimisation for whistle blowing in good faith.

All employees are given an Employee Manual. Guidelines are also established for effective management of our volunteer resources. A risk register is maintained to monitor areas of staffing, competency deficiency, and workplace safety and health. We recognise that attracting, retaining and motivating people requires and property) perpetrated by anyone in the organisation innovative integration and enhancement will be referred for investigation and the matter be reported of our reward, performance, learning to the Territorial Management Board. Any allegation of fraud will and development management practices.

#### **DATA PROTECTION POLICY**

the necessary procedures and policies to The Salvation Army data protection policy provides information about how The Salvation Army collects, uses and discloses personal data about individuals while recognising both individuals' right to protect personal data and our need to collect, use or disclose it for purposes that we believe are reasonable and appropriate in the circumstances of the Army's Corps, charitable work and other work in the community.

> It applies to the personal data of all individuals who attend services or other meetings of Salvation Army Corps and/or are the beneficiaries/ clients or potential beneficiaries/clients of the Army's work as well as donors, employees, volunteers and online users of our websites and online platforms.

If individuals are not in any of these categories but we collect, use or disclose personal data about individuals in the course of the Army's work in the community, this data protection policy will apply to that personal data consistently with the way in which it applies to the above individuals.

be vigilant; be committed to strong governance and beneficiaries; conduct transactions via regulated



# SUMMARY FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

> **STATEMENT BY** THE SINGAPORE **SOCIAL FUND BOARD**

#### The accounts for the year were audited by Ardent Associates LLP.

 $\bullet$   $\bullet$   $\bullet$   $\bullet$   $\bullet$ 

The Summary Financial Statements as set out on pages 29 to 32 contain only a summary of the information in the full financial statements. The Summary Financial Statements do not contain sufficient information to allow for a full understanding of the results and the state of affairs of the Organisation.

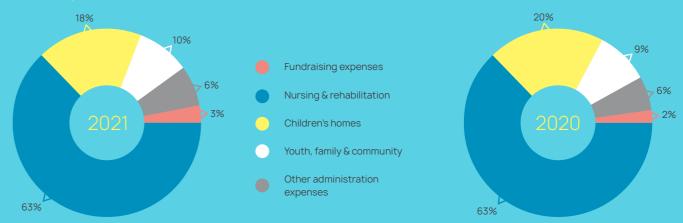
For further information, the full financial statements and the Auditors' Report on those statements should be consulted. The full financial report can be viewed at the Organisation's website: sg.salvationarmy.org

# **SUMMARY STATEMENT OF** PERFORMANCE

#### FOR THE YEAR ENDED 31 MARCH 2021



#### **Operating Expenses**



	2021 (\$'000)	2020 (\$'000)	Appropriations from /(to) Funds	2021 (\$'000)	2020 (\$'000)
Income	36,823	34,000	To finance current costs from		
Expenditures	33,638	35,494	Capital contribution funds	433	415
Surplus	3,185	(1,494)	Restricted funds	4,689	2,330
<u>'</u>			Designated funds	654	2,091
Appropriations from	2021	2020	Unrestricted funds	27,862	30,658
/(to) Funds	(\$'000)	(\$'000)	Transfers between Funds		
Of current years income to			Capital contribution funds	737	605
Restricted funds	(5,328)	(2,340)	Restricted funds	(218)	46
Designated funds	(2,281)	(5,025)	Designated funds	55	(400)
Unrestricted funds	(29,214)	(26,635)	Unrestricted funds	(574)	(251)

# THE SALVATION ARMY • SOCIAL FUND ANNUAL REPORT 203

# SUMMARY STATEMENTS

#### of Changes in Funds and Reserves for the year ended 31 March 2021

	Total Funds
As at 1 April 2019 ('\$000)	20,108
Total surplus for the year	(1,494)
Transfer from/(to) General Fund	(2,000)
As at 31 March 2020 ('\$000)	16,614
As at 1 April 2020 ('\$000)	16,614
Total surplus for the year	3,185
Transfer from/(to) General Fund	(3,741)
As at 31 March 2021 ('\$000)	16,058

#### of Financial Position as at 31 March 2021

	2021 (\$'000)	2020 (\$'000)
Funds and Reserves		
Capital contribution funds	1,602	1,297
Restricted funds	965	543
Designated funds	4,922	6,982
Unrestricted funds	8,569	7,792
Total Funds and Reserves	16,058	16,614
Non current assets	1,602	1,297
Current assets	18,679	19,330
Total Assets	20,281	20,627
Current liabilities	4,223	4,013
Total Liabilities	4,223	4,013
Net Assets	16,058	16,614

# NOTES TO THE SUMMARY FINANCIAL STATEMENTS

#### **GENERAL INFORMATION**

The Salvation Army, Singapore (the "Organisation") was constituted as a corporation in Singapore under the Statutes of the Republic of Singapore, Salvation Army Ordinance (Chapter 377). The Organisation is registered as an exempt charity under the Charities Act (Chapter 37) and domiciled in Singapore. The registered address of the Organisation is at 20 Bishan Street 22, Singapore 579768.

The Social Fund deals with the social operations of the Organisation which has been conferred with Institute of Public Character status. Accordingly, qualifying donors are granted tax deduction for donations made by them to the Social Fund.

The Social Fund (the "Fund") provides:

- nursing home;
- residential homes for the children and young people at risk;
- · ministries to troubled young people;
- · day care centres for the elderly;
- food for families;
- counselling services;
- prison support services;
- fostering agency services;
- outreach programme for male migrant workers; and
- residential care programme for sheltered foreign domestic workers in distress.

There have been no significant changes in the nature of the Fund's activities during the year.

The financial statements of the Fund for the current financial year were approved and authorised for issue by the Singapore Social Fund Board on the date of the Statement by the Singapore Social Fund Board.

#### **BASIS OF PREPARATION**

The financial statements of the Fund have been prepared in accordance with the Singapore Charities Accounting Standard ("CAS").

The financial statements have been prepared on the historical cost basis.

The financial statements are presented in Singapore dollars ("S\$"), which is the Fund's functional currency.

#### **FUNDS**

Capital contribution funds

These represent funds set up to meet costs relating to property, plant and equipment.

Designated funds

These are funds specifically set aside to meet operational plans or anticipated needs of the Fund.

Restricted funds

These are donations and grants held for restricted purposes as specified by the donors or grantors.

Unrestricted funds

This is the working capital of the Fund.

The Organisation enjoys concessionary tax treatment whereby qualifying donors are granted tax deductions for the donations made to the Organisation. This status is effective for the period from 1 July 2019 to 30 June 2022 under the Institutions of a Public Character Scheme.

Total value of tax-deductible receipts issued 5,235 4,965

#### **RELATED PARTY TRANSACTIONS**

· Transactions with other units of the Organisation Significant transactions between the Fund and other units of the Organisation took place at terms agreed between the parties during the financial year:

> (5.369)(5.686)

Compensation for key management personnel

Transactions with General Fund Singapore

Key management personnel comprises members of The Singapore Social Fund Board, Territorial Management Board and the Central Management Council. The key management personnel received remuneration or other benefits and such amounts are recorded in General Fund, Singapore. There were no claims by the key management personnel for services provided to the Fund, either by reimbursements or by providing the key management with an allowance or by direct payment to a third party during the current and previous financial year.

#### **TAXATION**

The Fund is part of the operation of The Salvation Army, Singapore, which is registered as an exempt Organisation under the Charities Act (Chapter 37). By virtue of Section 13(1)(zm) of the Income Tax Act (Chapter 134), the Organisation's income is exempted from income tax.

•••••••••



The Salvation Army is most grateful to donors like yourself who give generously to support our work over the years. It would mean a lot to those in need if such giving could be extended to the future through your estate.

There will always be people in need of assistance beyond your lifetime. By choosing to make a lasting contribution to The Salvation Army, your generosity and kindness will help sustain our mission that began in Singapore in 1935, to give the most comprehensive care possible to people in need.

You may choose from varied giving options through your Will, insurance policies, annuities and Central Provident Fund. Your gift, no matter how big or small, will help to transform lives.

For more information, kindly contact Judy Chun at 8823 0533 or judy.chun@smm.salvationarmy.org.







The Red Shield Club is a recurring donation programme providing a steady, dependable and cost-effective source of funds for The Salvation Army's social programmes to help care for our beneficiaries.

### JOIN US!

#### Benefits of regular giving:

#### CONVENIENT

Avoid the hassle of writing a cheque or worrying about enclosing cash in envelopes.

#### SIMPLE

Receive a single summary of all your gifts in a year.

#### LIFE-CHANGING

Regular gifts enable us to plan and develop our services and programmes any time. more effectively to help people.

Alter or continuous any time.

#### **AFFORDABLE**

It is easier to find \$10 a month than it is to find \$120 a year.

#### **COST-EFFICIENT**

Reduce The Salvation Army's gift processing and mailing costs.

#### **FLEXIBLE**

Alter or cease your pledge at any time.

#### TOW IT WORKS.



Decide on the amount you wish to contribute each month, then select your deduction by inter-bank Giro or by credit card.

2

Fill out your personal and bank particulars using the monthly contribution form on the right and mail the completed form back to us.

3

Your desired monthly donation will be automatically deducted on the 4th of every month.

## **MONTHLY CONTRIBUTION FORM**

	Tel :	Email:		
Address:			Postal Code (	
Monthly Donation	n by Interbank Gi	ro		
PART 1: FOR DONOR'S CON	MPLETION			
To: The Manager				
		Branch:		
My Account Number				
I would like to #Make a nev	w contribution of/Increa	ase my contribution to	o\$	
a I/We hereby instruct you to proc	cess The Salvation Army's instruct	ions to debit my/our account.		
	lvation Army's debit instructions if allow the debit even if this results		e sufficient funds and charge me/us a fee for this.	
c This authorisation will remain in f	force until terminated by your writ		ress last known to you or upon receipt of my/our written	
revocation through The Salvation	n Army.			
Date		Signature(	s) or thumbprint(s) as in bank record	
PART 2: FOR THE SALVATION	ON ARMY'S OFFICIAL USE			
Bank Branch The Sa	Salvation Army's Account No.	Re	f No.	
7 1 7 1 0 0 3 0 0	3 9 2 4 3 3 8 3			
Bank Branch	Account No. To Be Debited			
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DADT 7. FOR FINIANOIAL INC		UN		
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## ONE-TIME CONTRIBUTION FORI

#### Yes, I will help by giving a one-time contribution □ \$500 □ \$200 □ \$100 □ \$\_\_\_\_\_ PERSONAL PARTICULARS Name: Dr / Mr / Ms / Mdm / Mrs \_\_\_\_ Address: \_\_\_ \_\_ Postal Code ( \_\_\_ \_\_\_\_\_ Tel : \_\_\_\_\_ \_\_ Mobile: \_\_ Email: \_\_\_ ☐ Personal donation NRIC / FIN: \_\_ ☐ Corporate donation Company Name: \_\_\_\_ This donation is tax deductible and the deduction will be automatically included in your tax assessment if you have provided your Tax Reference number (eg. NRIC/FIN/UEN). **DONATION DETAILS** ☐ I enclose my cheque made payable to **The Salvation Army** Cheque No: \_ ☐ Please charge my donation to: ☐ MasterCard ☐ VISA ☐ Amex ☐ Diners Card No. Signature: Name as on card: Upon successful clearance of my donation, I would like to receive: ☐ An SMS acknowledgment only. OR ☐ A tax deductible receipt for donations of \$50 and above. I would like to find out more about: ☐ Monthly Donations ☐ Volunteering ☐ Wills & Legacies ☐ Donating Items The Salvation Army respects donors' confidentiality. By submitting our donation forms, we have added you into our donor mailing lists for processing donations, donor

relationship management, fund raising and communications. To opt out of receiving communication materials for our donors, kindly email donations@smm.salvationarmy.org with the subject heading 'Unsubscribe'.

Please mail your donation with this slip to: The Salvation Army, Ang Mo Kio Central PO Box 640 Singapore 915605

## **SCAN TO DONATE**



#### Give to Show You Care

Scan the QR code with your mobile banking app.



Key in the donation amount.



Enter your NRIC/FIN/UEN in the reference box for tax deductible benefits.

## CONTACT US

#### **TERRITORIAL HEADQUARTERS**

20 Bishan Street 22 Singapore 579768 Tel: 6555 0188

#### **CORPS**

#### **Balestier Corps**

126 Balestier Road Singapore 329681 Tel: 6513 2460

#### Bishan Chinese Corps

20 Bishan Street 22 Singapore 579768 Tel: 6643 8874

#### Changi Corps

7 Upper Changi Road North Singapore 507705 Tel: 6546 5828

#### Kallang Bahru Outpost

Blk 66 Kallang Bahru #01-507 Singapore 330066 Tel: 6291 2142

#### Singapore Central Corps

20 Bishan Street 22 Singapore 579768 Tel: 6555 0252

#### Singapore Eratchippu Corps

500 Upper Bukit Timah Road Singapore 678106 Tel: 6349 5346

#### William Booth Corps

500 Upper Bukit Timah Road Singapore 678106 Tel: 6349 5327

#### William Booth Corps @ Bukit Panjang Student Care Centre

Blk 404 Fajar Road #01-267 Singapore 670404 Tel: 6763 0837

#### CAREHAVEN

(C/O Territorial Headquarters) 20 Bishan Street 22 Singapore 579768 Tel: 6555 0188

#### FAMILY SUPPORT SERVICES

Blk 42 Beo Crescent #01-95 Singapore 160042 Tel: 6273 7207

#### GRACEHAVEN

3 Lorong Napiri Singapore 547528 Tel: 6580 2250

#### PEACEHAVEN BEDOK ARENA

Blk 187 Bedok North Street 4 #01-02 Singapore 460187 Tel: 6581 9225

#### PEACEHAVEN BEDOK DAY CENTRE

Blk 121 Bedok North Road #01-161/163 Singapore 460121 Tel: 6445 1630

#### PEACEHAVEN CHANGI DAY CENTRE

7 Upper Changi Road North Singapore 507705 Tel: 6546 5492

#### PEACEHAVEN NURSING HOME PEACEHAVEN JADE CIRCLE

9 Upper Changi Road North Singapore 507706 Tel: 6546 5678

#### PRAISEHAVEN RETREAT CENTRE

500 Upper Bukit Timah Road Singapore 678106 Tel: 6349 5302

#### PRISON SUPPORT SERVICES - KIDS IN PLAY

356 Tanglin Rd Singapore 247674 Belvedere Block B, BB 3-4 Tel: 6355 1456

#### **RED SHIELD INDUSTRIES**

Hotline for Pick-Up of Bulky Items Tel: 6288 5438

WhatsApp for Donation In-Kind Enquiries

#### **Bukit Merah Family Store**

Blk 133 Jalan Bukit Merah #01-1516 Singapore 160133 Tel: 6718 2513 (press 3)

#### **Hope Centre Family Store**

7 Upper Changi Road North Singapore 507705 Tel: 6718 2513 (press 4)

#### **IMH Pick N Choose Store**

10 Buangkok View Singapore 539747 Tel: 6718 2513 (press 5)

#### Praisehaven Mega Family Store

500 Upper Bukit Timah Road Singapore 678106 Tel: 6718 2513 (press 2)

#### **Tanglin Family Store**

356 Tanglin Road Singapore 247674 Tel: 6718 2513 (press 1)

#### **SCHOOL FOR OFFICER TRAINING**

500 Upper Bukit Timah Road Singapore 678106 Tel: 6349 5332

#### SOJOURN

(C/O Territorial Headquarters) 20 Bishan Street 22 Singapore 579768 Tel: 6555 0188

350 Pasir Panjang Road Singapore 118692 Tel: 6775 0366

#### YOUTH DEVELOPMENT CENTRE

Blk 65 Kallang Bahru #01-305 Singapore 330065

DONATE ONLINE: sg.salvationarmy.org

WILLS & LEGACY:

8823 0533

AR21

**DONATE IN-KIND:** www.redshieldindustries.com

SHOP ONLINE: www.reddshop.com volunteer@smm.salvationarmy.org 6555 0232

BE OUR VOLUNTEER:

For other enquiries, kindly email: public.relations@smm.salvationarmy.org





#### THE SALVATION ARMY SINGAPORE

Ang Mo Kio Central P.O. Box 640 Singapore 915605

- sg.salvationarmy.org
- SalvationArmySingapore
- TheSalvationArmySG

